

RFQ No.: AGL/56/IT/WhatsApp Business Solutions/09/2024  
RFQ for Procurement of WhatsApp Business Solutions Services

ANNEXURE-II SCHEDULE OF RATES (SOR)

| Sr. No. (A)   | Description (B)   | Quantity (C)  | Unit Price (Excluding GST) (D) | Total Price (Excluding GST) (E) = (C) * (D) | GST % (F) | Total Amount (Including GST) (G) = (E) +{(E)*(F)} |
|---|---|---------------|--------------------------------|---|-----------|---|
| 1.  | One Time Set up Cost of WhatsApp Business Solutions including the configuration of approved templates by AGL, development, configuration, Integration and implementation of WhatsApp Business Solutions functionality on WhatsApp Platform and for entire contract duration including Installation/ Development/ Set-up Charges/API's Development- Integration Charges with existing software's | LUMPSUM       |                                |   |           |   |
| 2.  | Supply of WHATSAPP TRANSACTIONAL CATEGORY PACK SERVICES (Platform Fees/Subscription Cost/Cost for operation & maintenance and customization of WhatsApp Business API Platform for 12 months)  | 12 Months     |                                |   |           |   |
| 3.  | Charges for WhatsApp API Messages (Initiated by AGL/Users Qty: Ten Lakhs)   | 10,00,000 Nos |                                |   |           |   |
| <b>Total Amount in Figures (Including GST) in Rs.</b>   |   |               |                                |   |           |   |
| <b>Total Amount in Words (Including GST) in Rupees.</b> |   |               |                                |   |           |   |

**Notes:**

- a. You are requested to quote for the entire scope of work. Your TOTAL quoted rate IN COLUMN NO. (G) must be inclusive of all taxes /duties, if any.
- b. AGL will not pay any amount other than your quoted price to carry out the BULK TRANSACTIONAL WhatsApp Business Solution API SITC (Supply/Installation/Testing/Commissioning) work.
- c. AGL reserves the right to accept or reject any or all Quotations received at its absolute Discretion without assigning any reason whatsoever.
- d. In case of Vendor is not registered under GST Registration, he/she shall need to submit the declaration.

**Name of the Bidder –**

**Email -**

**Date -**

**Contact No –**

**Signature –**

**Stamp -**